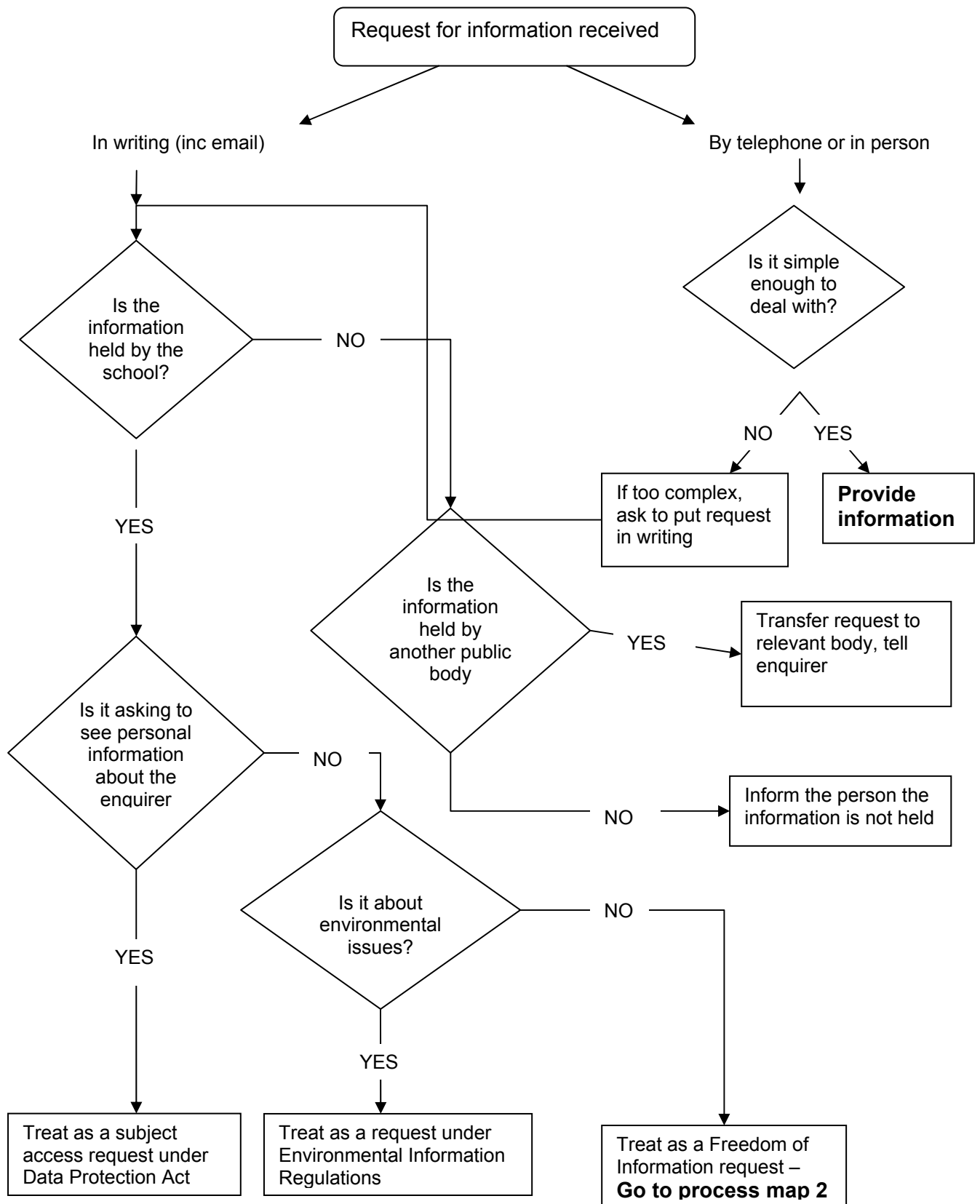


# 1 PROCESS MAP FOR RECEIVING REQUESTS FOR INFORMATION



## 2 PROCESS MAP FOR HANDLING FOI ENQUIRIES

